



N I N O Y   A Q U I N O   I N T E R N A T I O N A L   A I R P O R T

# TRANSFER GUIDE

Mabuhay!

Welcome to the Ninoy Aquino International Airport!

This serves as your transfer guide for your PAL connecting flights.  
For easy navigation between terminals, follow the step-by-step instructions inside.

You may also approach any of our Transfer Desk Agents for assistance.

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LEGEND



NAIA Terminal 1



NAIA Terminal 2



Boarding Gate



Transfer Desk



Baggage Claim



Baggage Drop-Off



Immigration



Security Check



Additional Security Check



Customs



Bus Waiting Area



Bus



Exit



Elevator



Escalator



Stairs

**TRANSFER PROCESS**



**STEP 1**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ) upon disembarkation



**STEP 2**

Proceed to the Transfer Desk  
*(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight.)*



**STEP 3**

Undergo Office for the Transportation Security (OTS) Screening, then proceed to Pre-Departure Area



**STEP 4**

Proceed to the Baggage Screening Area at Bus Gate 17  
*(Only for passengers traveling to the United States)*



**STEP 5**

Take the escalator at Gate 17 to Pre-Departure Area



**STEP 6**

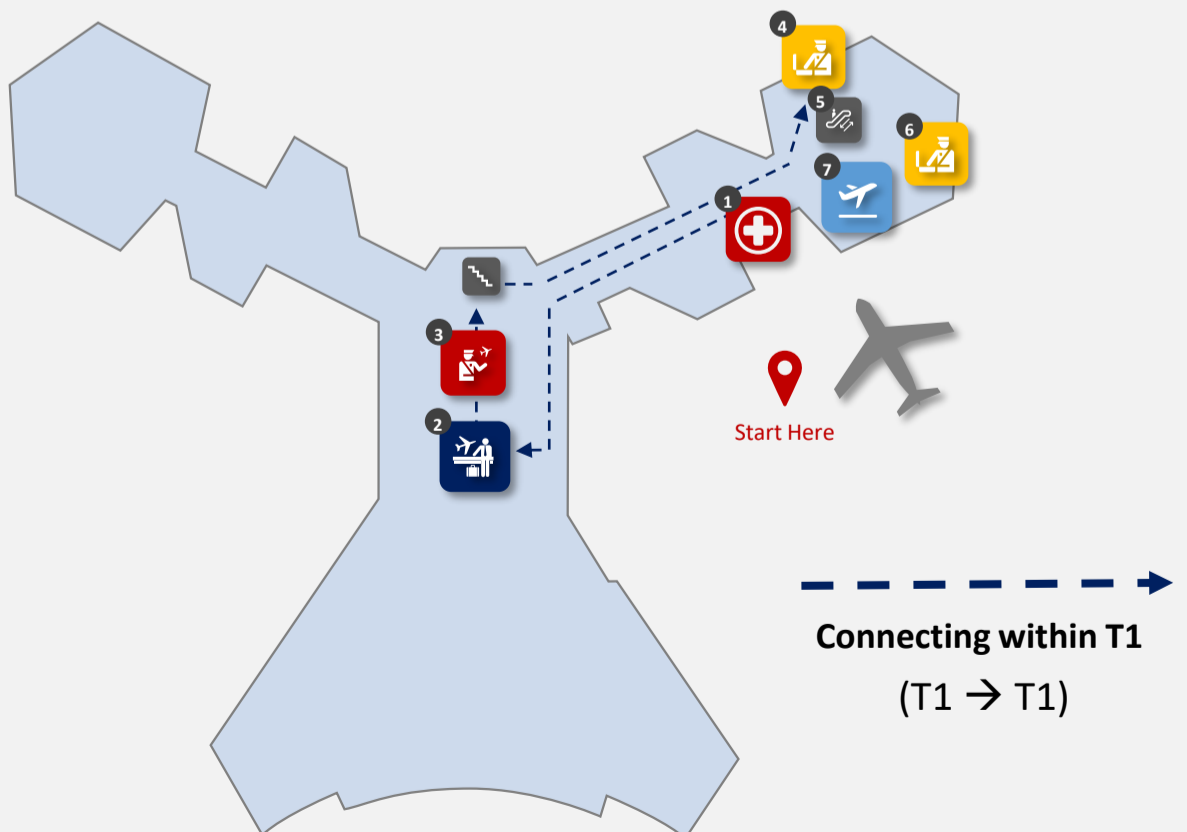
Undergo Additional Passenger and Cabin Baggage Screening.  
*(Only for passengers traveling to the United States and Canada)*



**STEP 7**

Proceed to the boarding gate and await the boarding call

**NAIA TERMINAL 1**



**TRANSFER PROCESS**



**STEP 1**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ) upon disembarkation



**STEP 2**

Proceed to the Transfer Desk  
*(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



**STEP 3**

Undergo Office for the Transportation Security (OTS) Screening, then proceed to Pre-Departure Area



**STEP 4**

Take the escalator to Bus Gate 17



**STEP 5**

Proceed to Baggage Screening Area  
*(Only for passengers traveling to Australia)*



**STEP 6**

Proceed to Bus Gate 17 and Ride the PAL Bus to T2 (with Bureau of Immigration Escort)



**STEP 7**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ) upon arrival in T2



**STEP 8**

Undergo Office for the Transportation Security (OTS) Screening



**STEP 9**

Ride Elevator to Pre-Departure Area at Gate 4



**STEP 10**

Undergo Additional Passenger and Cabin Baggage Screening  
*(Only for passengers traveling to Australia)*

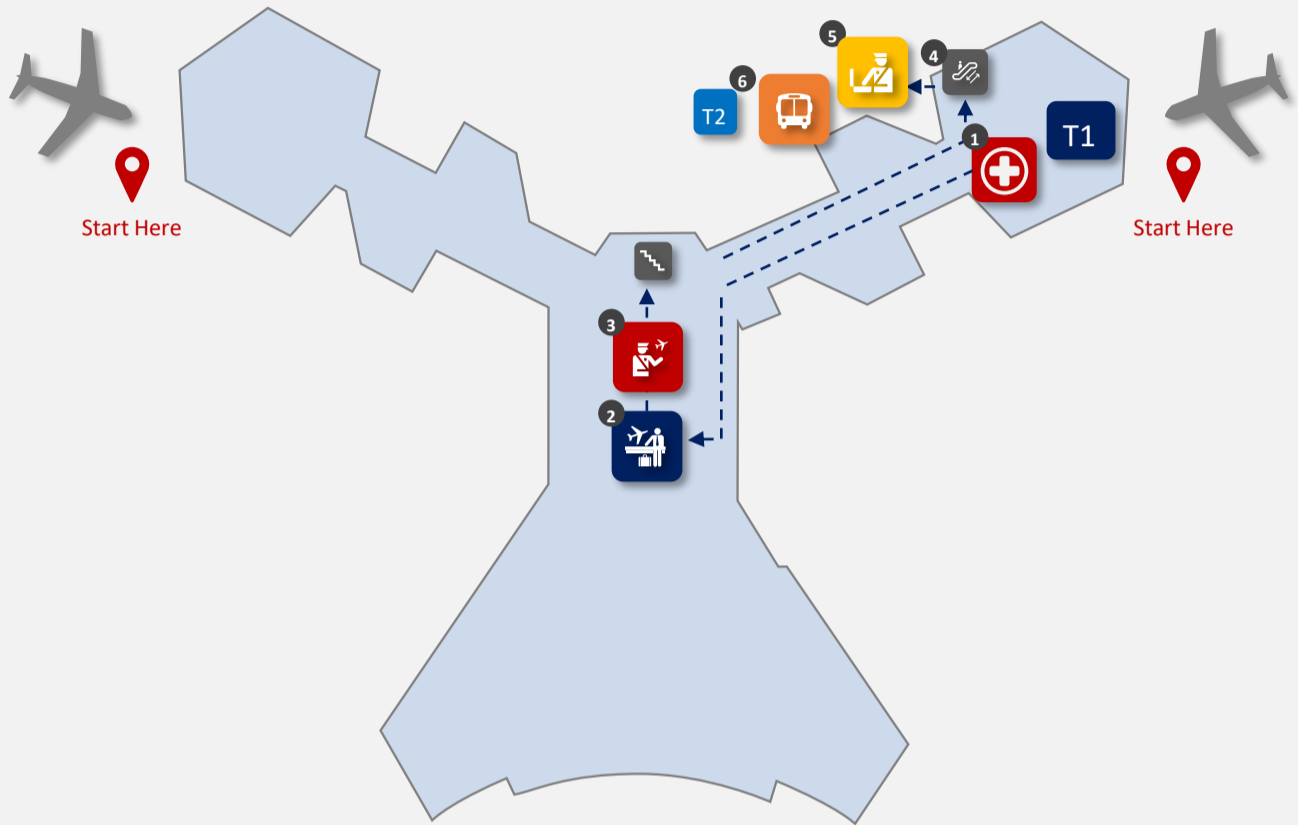


**STEP 11**

Proceed to Boarding Gate

**TRANSFER GUIDE**

**NAIA TERMINAL 1**



**NAIA TERMINAL 2 – INTERNATIONAL WING**



**TRANSFER PROCESS**



**STEP 1**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ) upon disembarkation



**STEP 2**

Proceed to the Transfer Desk  
*(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



**STEP 3**

Proceed to Immigration Gate



**STEP 4**

Claim Baggage  
*(Passengers with connecting flights to Laoag and Davao must check baggage clearance procedures with our Baggage Services Ground personnel)*



**STEP 5**

Proceed to Customs for clearance



**STEP 6**

Proceed to the Domestic Transfer Desk and drop off checked baggage



**STEP 7**

Exit Terminal 1 Baggage Claim Area and ride the PAL Bus to Terminal 2



**STEP 8**

Proceed to Departure Area and undergo Security Screening

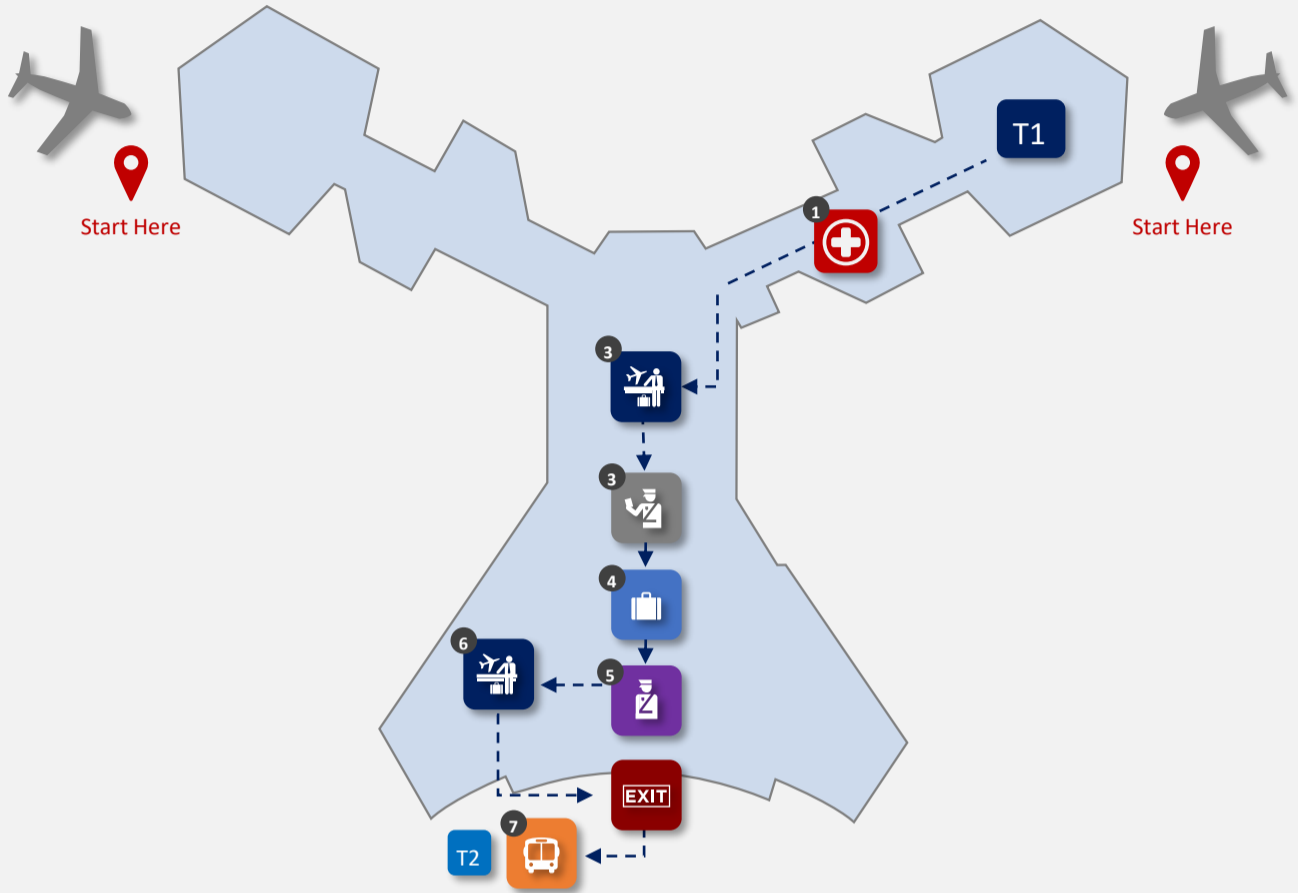


**STEP 9**

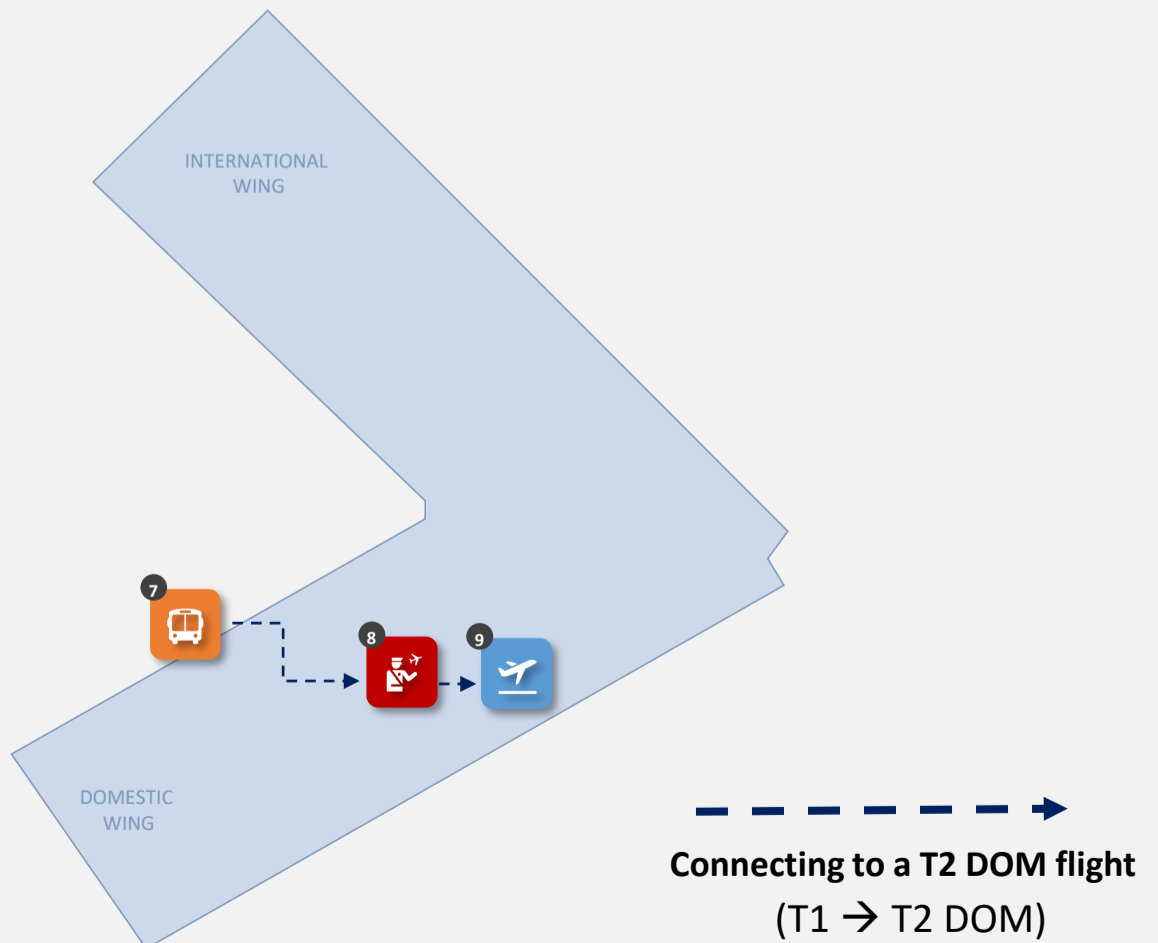
Proceed to the boarding gate and await the boarding call

**TRANSFER GUIDE**

**NAIA TERMINAL 1 MAP**



**NAIA TERMINAL 2 – DOMESTIC WING**





**TRANSFER PROCESS**



**STEP 1**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ) upon disembarkation in T2



**STEP 2**

Proceed to Transfer Desk  
*(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



**STEP 3**

Undergo Office for the Transportation Security (OTS) Screening



**STEP 4**

Proceed to Baggage Screening Area  
*(Only for passengers traveling to the United States)*



**STEP 5**

Ride PAL Bus to T1 Gate 18



**STEP 6**

Undergo Office for the Transportation Security (OTS) Screening at Gate 18



**STEP 7**

Take escalator to Pre-Departure Area



**STEP 8**

Undergo Additional Passenger and Cabin Baggage Screening  
*(Only for passengers traveling to the US and Canada)*



**STEP 9**

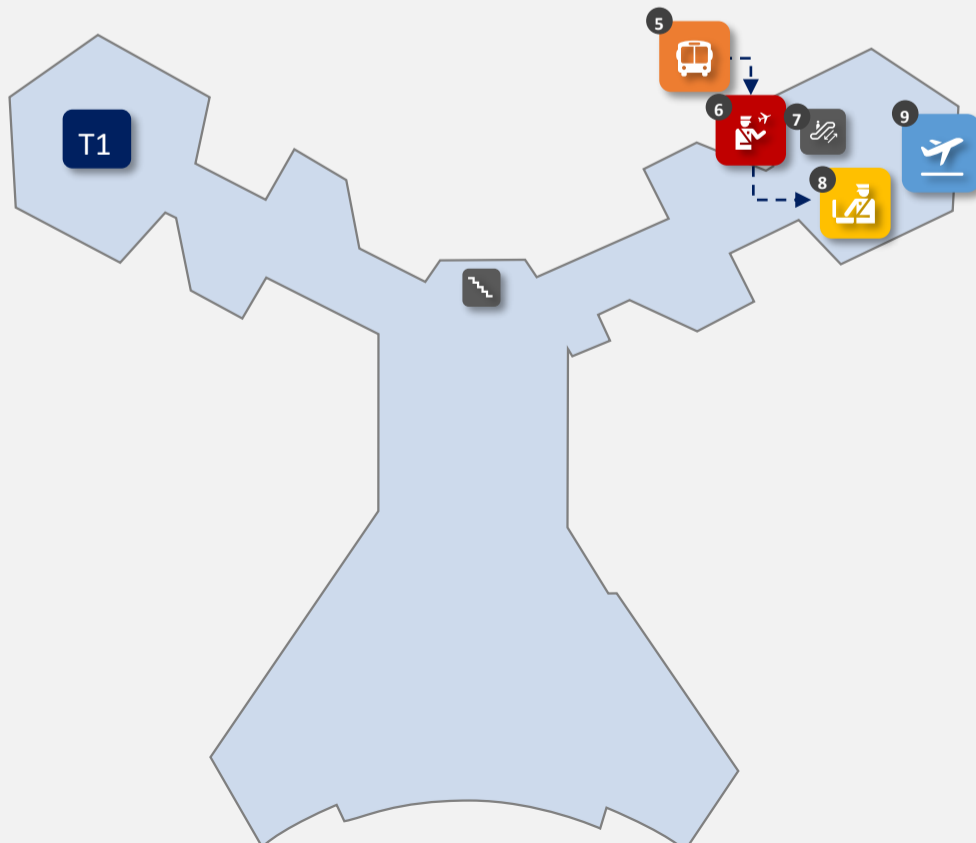
Proceed to Boarding Gate and Await Boarding Call

**TRANSFER GUIDE**

**NAIA TERMINAL 2 – INTERNATIONAL WING**



**NAIA TERMINAL 1**



**TRANSFER PROCESS**



**STEP 1**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ)



**STEP 2**

Proceed to the Transfer Desk  
*(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



**STEP 3**

Undergo Office for the Transportation Security (OTS) Screening



**STEP 4**

Proceed to Baggage Screening Area<sup>1</sup>



**STEP 5**

Ride Elevator to Pre-Departure Area



**STEP 6**

Undergo Additional Passenger and Cabin Baggage Screening<sup>1</sup>



**STEP 7**

Proceed to Boarding Gate and await Boarding Call

<sup>1</sup>Only for passengers traveling to Australia. Otherwise, skip Steps 4 and 6.

**NAIA TERMINAL 2 – INTERNATIONAL WING**



**TRANSFER PROCESS**



**STEP 1**

Undergo health and requirements checking by the Bureau of Quarantine (BOQ)



**STEP 2**

Proceed to the Transfer Desk  
*(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



**STEP 3**

Proceed to Immigration Gate



**STEP 4**

Claim Baggage  
*(Passengers with connecting flights to Laoag and Davao must check baggage clearance procedures with our Baggage Services Ground personnel)*



**STEP 5**

Proceed to Customs for Clearance



**STEP 6**

Leave Checked Bags with Baggage Attendants



**STEP 7**

Exit Terminal 2 International Arrival Area



**STEP 8**

Proceed to Domestic Departure Area and Undergo Security Screening



**STEP 9**

Proceed to Boarding Gate and Await Boarding Call

**TERMINAL 2 MAP & TRANSFER GUIDE**



**TRANSFER PROCESS**



**STEP 1**

Proceed to the Transfer Desk  
*(Approach the Transfer Desk if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



**STEP 2**

Claim Baggage  
*(Only for passengers traveling to the United States)*



**STEP 3**

Proceed to Baggage Screening Area at Carousel  
*(Only for passengers traveling to the United States)*



**STEP 4**

Leave Checked Bags with Baggage Attendants  
*(Only for passengers traveling to the United States)*



**STEP 5**

Exit Terminal 2 Domestic Arrival Area



**STEP 6**

Proceed to the Terminal Transfer Waiting Area entrance (TTWA) for the Office for the Transportation Security (OTS) Screening



**STEP 7**

Wait for PAL Bus in Terminal Transfer Waiting Area (TTWA)



**STEP 8**

Ride the PAL Bus to Terminal 1



**STEP 9**

Proceed to Immigration Desk



**STEP 10**

Undergo Security Screening and Proceed to Pre-Departure Area



**STEP 11**

Undergo Additional Baggage Screening  
*(Only for passengers traveling to the United States and Canada)*



**STEP 12**

Proceed to Boarding Gate and Await Boarding Call

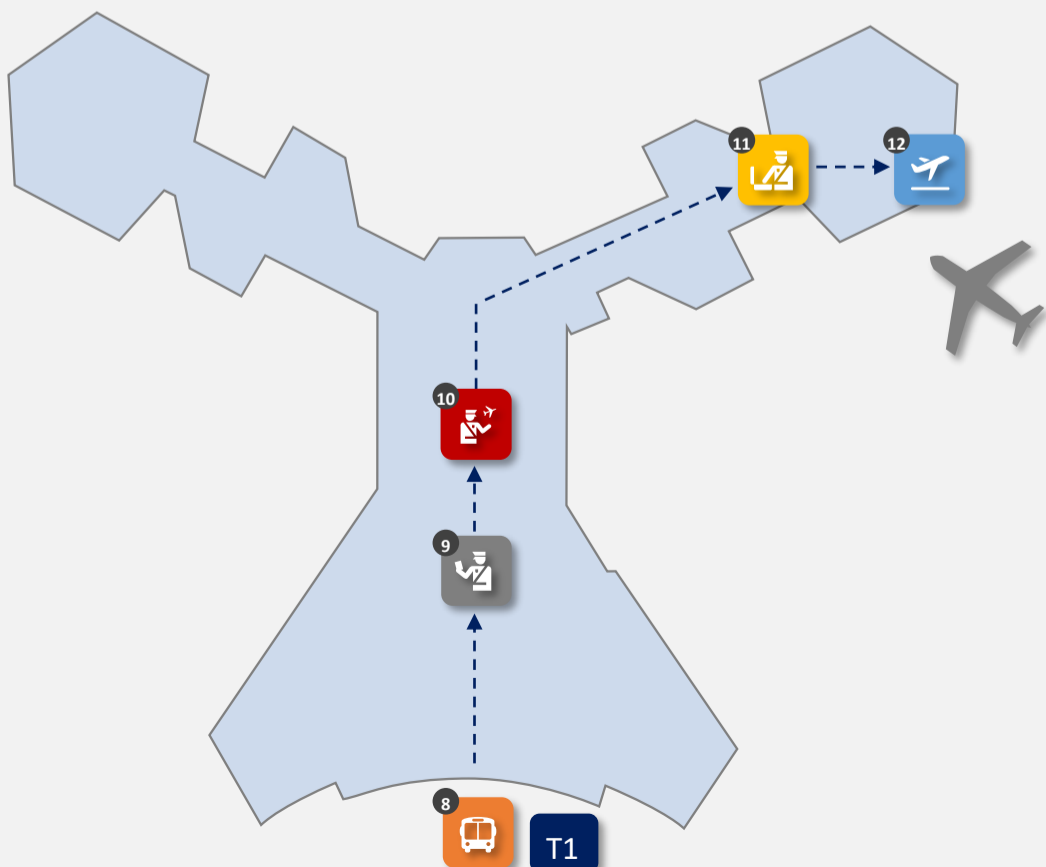
## TRANSFER GUIDE

For easy navigation between terminals, follow the step-by-step instructions.

### TERMINAL 2



### TERMINAL 1



**TRANSFER PROCESS**



**STEP 1**

Proceed to the Transfer Desk  
*(Approach the Transfer Desk if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight.)*



**STEP 2**

Claim Baggage  
*(Only if you are traveling to Australia)*



**STEP 3**

Proceed to Baggage Screening Area across Carousel 1  
*(Only if you are traveling to Australia)*



**STEP 4**

Leave Checked Bags with Baggage Attendants  
*(Only if you are traveling to Australia)*



**STEP 5**

Exit Terminal 2 Domestic Arrival Area



**STEP 6**

Proceed to Immigration Gate



**STEP 7**

Undergo Additional Baggage Screening  
*(Only if you are traveling to Australia)*



**STEP 8**

Proceed to Boarding Gate and Await Boarding Call

**TERMINAL 2 MAP & TRANSFER GUIDE**



## TRANSFER PROCESS



### STEP 1

Proceed to Transfer Desk for Documents Check and Validation  
*(Approach the Transfer Desk if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)*



### STEP 2

Exit Terminal 2 Domestic Arrival Area



### STEP 3

Undergo Additional Security Screening at the Pre-Departure Area



### STEP 4

Proceed to Boarding Gate and Await Boarding Call

## TRANSFER GUIDE TERMINAL 2

