

NINOY AQUINO INTERNATIONAL AIRPORT

# TRANSFER GUIDE

August 19, 2024 Version 7



## Mabuhay!

Welcome to the Ninoy Aquino International Airport!

This serves as your transfer guide for your PAL connecting flights. For easy navigation between terminals, follow the step-by-step instructions inside.

You may also approach any of our Transfer Desk Agents for assistance.

### TABLE OF CONTENTS

### CONNECTING FROM TERMINAL 1 - INTERNATIONAL to:

	Terminal 1 – PAL International Flight	1
	Terminal 1 – PAL US Flight	2
	Terminal 1 – PAL Australia Flight	3
	Terminal 2 – PAL Domestic Flight	4
CONNECTING FROM TERMINAL 2 – DOMESTIC to:		
	Terminal 1 – PAL International Flight	6
	Terminal 2 – PAL Domestic Flight	8



# CONNECTING FROM TERMINAL 1 - INTERNATIONAL TO: TERMINAL 1 - PAL INTERNATIONAL FLIGHT

## TRANSFER PROCESS



#### STEP 1

Proceed to the Transfer Desk

(Only if you (1) are connecting to Australia (2) missed your connecting flight, or (3) don't have a boarding pass for your onward flight



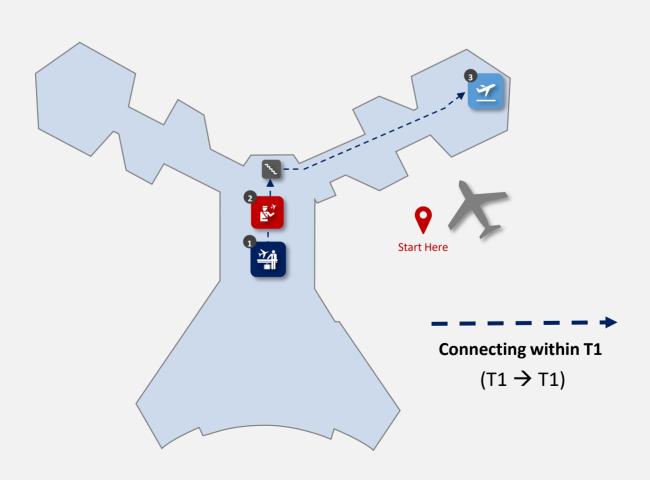
#### STEP 2

Undergo Office for the Transportation Security (OTS) Screening, then proceed to Pre-Departure Area



#### STFP 3

Proceed to the boarding gate and await the boarding call





# CONNECTING FROM TERMINAL 1 - INTERNATIONAL TO: TERMINAL 1 - PAL US FLIGHT

## TRANSFER PROCESS



STEP 1

Undergo Office for the Transportation Security (OTS) Screening, then proceed to Pre-Departure Area



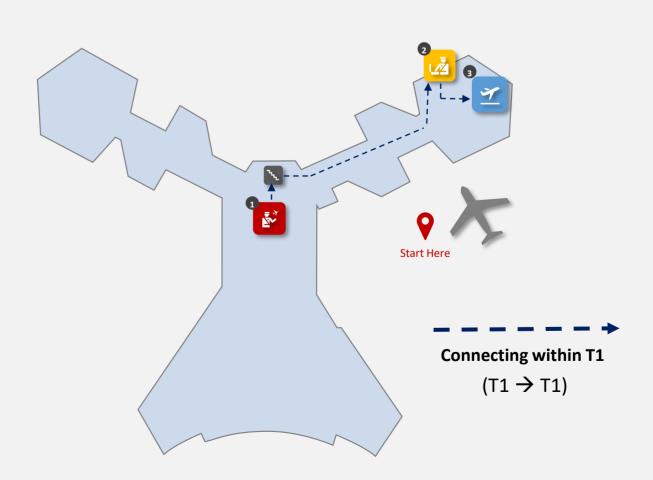
STEP 2

Undergo Additional
Passenger and Cabin
Baggage Screening (Standby
for TSA and OTS findings if your
bags contain potentially dangerous
goods)



STEP 3

Proceed to the boarding gate and await the boarding call





# CONNECTING FROM TERMINAL 1 - INTERNATIONAL TO: TERMINAL 1 - PAL AUSTRALIA FLIGHT

### TRANSFER PROCESS



STEP 1

## Proceed to the Transfer Desk

(Only if you (1) are connecting to Australia (2) missed your connecting flight, or (3) don't have a boarding pass for your onward flight



#### STEP 2

Undergo Office for the Transportation Security (OTS) Screening, then proceed to Pre-Departure Area



### STEP 3

Proceed to the Baggage Screening Area at the Ground Floor.



STEP 4

From the departure level, take the elevator down to the Ground Floor.



STEP 5

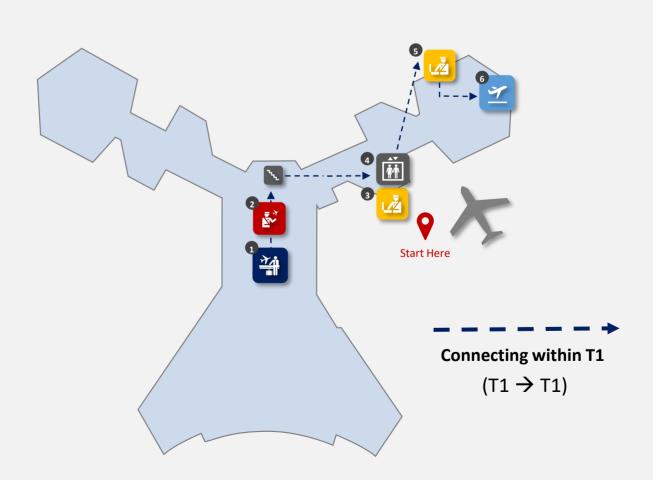
Undergo Additional
Passenger and Cabin
Baggage Screening.

(Only for passengers traveling to
Australia)



### STEP 6

Proceed to the boarding gate and await the boarding call





# CONNECTING FROM TERMINAL 1 - INTERNATIONAL TO: TERMINAL 2 - PAL DOMESTIC FLIGHT

### TRANSFER PROCESS



STFP 1

Ensure that you have registered on the eTravel portal within 72 hours before arrival.



STEP 2

Proceed to the Transfer Desk

(Only if you (1) missed your connecting flight or (2) don't have a boarding pass for your onward flight)



STFP 3

Proceed to Immigration Gate



STEP 4

Claim Baggage

(Passengers with connecting flights to Cebu, Laoag, and Davao must check baggage clearance procedures with our Baggage Services Ground personnel)



STEP 5

Proceed to Customs for clearance



STEP 6

Proceed to the Domestic Transfer Desk and drop off checked baggage



STEP 7

Exit Terminal 1 Baggage Claim Area and ride the PAL Bus to Terminal 2



STEP 8

Proceed to Departure Area and undergo Security Screening at Terminal 2



STEP 9

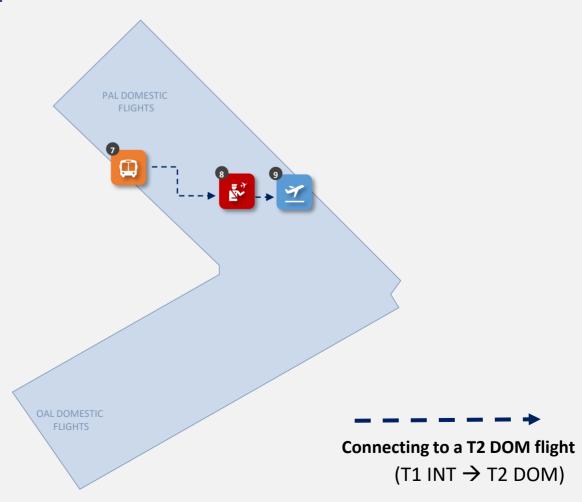
Proceed to the boarding gate and await the boarding call



### TRANSFER GUIDE

### **NAIA TERMINAL 1**







# CONNECTING FROM TERMINAL 2 – DOMESTIC TO: TERMINAL 1 – PAL INTERNATIONAL FLIGHT

### TRANSFER PROCESS



STEP 1

Proceed to the Transfer Desk (Only if you (1) are connecting to Australia (2) missed your connecting flight (3) don't have a boarding pass for your

onward flight)



STEP 4

Leave Checked Bags with Baggage Attendants (Only for passengers traveling to Australia)



STEP 7

Ride the PAL Bus to Terminal 1, Gate 4, North Wing



STEP 10

Undergo Additional Baggage Screening

(Only for passengers traveling to Australia, the United States, and Canada)



STEP 2

Claim Baggage (Only for passengers traveling to Australia)



STEP 5

Proceed to the X-ray area for the Office for the Transportation Security (OTS) Screening



STEP 8

Proceed to Immigration Desk at Terminal 1



STEP 11

Proceed to Boarding Gate and Await Boarding Call



STEP 3

Proceed to the Baggage Screening Area

(Only for passengers traveling to Australia)



STEP 6

Proceed to Transfer Holding Area and wait for the PAL Bus to arrive.



STEP 9

Undergo Security Screening and Proceed to Pre-Departure Area

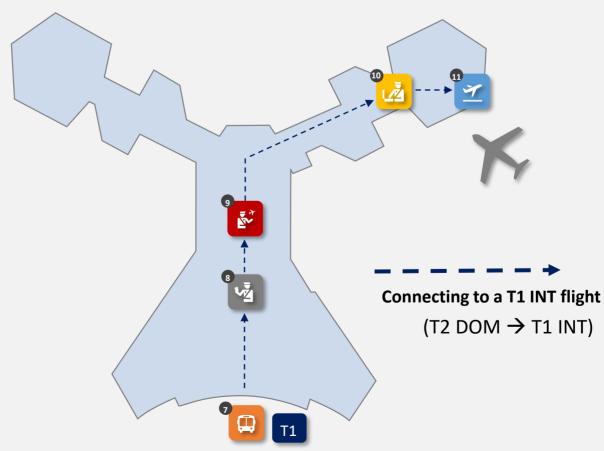


## TRANSFER GUIDE

For easy navigation between terminals, follow the step-by-step instructions.

### **NAIA TERMINAL 2**





# CONNECTING FROM TERMINAL 2 – DOMESTIC TO: TERMINAL 2 – PAL DOMESTIC FLIGHT

### TRANSFER PROCESS



### STEP 1

Proceed to Transfer
Desk for Documents
Check and Validation
(Approach the Transfer Desk if
you (1) missed your connecting
flight or (2) don't have a boarding
pass for your onward flight)



### STEP 2

Take the elevator to the 3rd Floor, Domestic Departure Area.



#### STEP 3

Undergo Additional Passenger and Document Security Screening



STEP 4

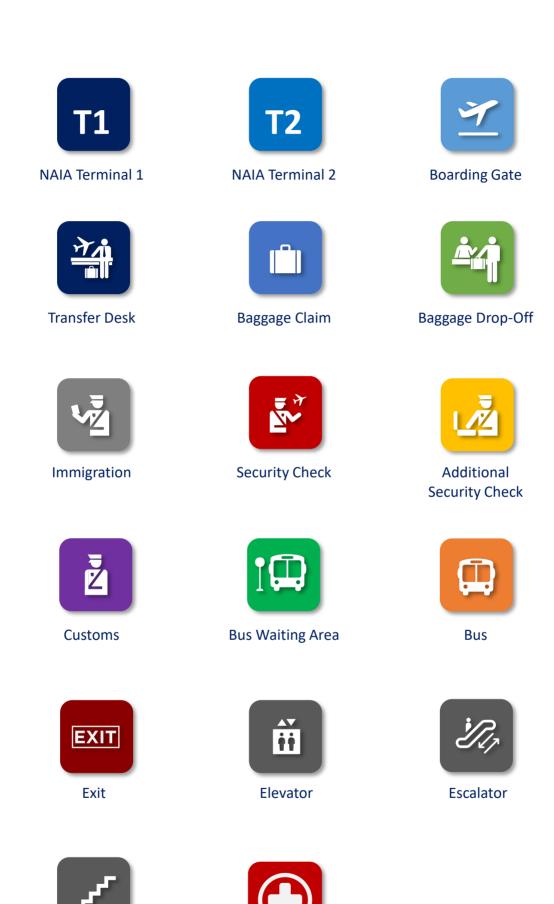
Proceed to Boarding Gate and Await Boarding Call

# TRANSFER GUIDE NAIA TERMINAL 2





## **LEGEND**



E-travel

**Stairs**