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RULE

SECTION I - GENERAL RULES

86

INTERRUPTED TRIP EXPENSES/SERVICES FOR DELAYED PASSENGERS

Carrier(s) will advise passengers and will offer the services and amenities described below on a complimentary basis under the conditions stated to all passengers on delayed flights and except as noted below the standby passengers who have been cleared for boarding the flight.

EXCEPTION: Carrier shall not be liable for the expense of such services and amenities for passenger whose flight interruption, delay or cancellation is caused by acts of God, riots, civil commotions, government embargoes or regulations, wars, hostilities, disturbances, unsettled international conditions, adverse weather conditions, labor disputes, air traffic congestion or interline misconnection due to delay of other carriers.

(A) Expenses covering the following services will be assumed by carrier for each transit or connecting passenger regardless of class of service, when carrier is unable to provide previously confirmed space (except for any passenger to whom denied boarding compensation has been tendered pursuant to Rule 87 (DENIED BOARDING COMPENSATION)); or, when carrier's flight is cancelled or fails to operate according to schedule:

(1) Food and Beverage Service for a period not to exceed 24 hours as follows:

- (a) Meals at normal meal times.
 (b) Refreshments at appropriate times.

(2) Hotel accommodations for a period not exceeding 24 hours if the delay to the passenger is 8 hours or more.

(3) Ground transportation to and from hotels and restaurants if such service is required in accordance with (1) and (2) above.

(4) If required by the passenger, notice of delay will be given as provided in (C) below.

(B) Expenses for the following services will be assumed by the carrier for any locally originating passenger, regardless of class of service, when carrier is unable to provide previously confirmed space (except for any passenger to whom denied boarding compensation has been tendered pursuant to Rule 87 (DENIED BOARDING COMPENSATION)); or when carrier's flight is cancelled or fails to operate according to schedule:

(1) Food and beverage service for a period not to exceed 24 hours as follows:

- (a) Meals at normal meal times.
 (b) Refreshments at appropriate times.

(2) Ground transportation service to and from the city served by the airport.

(3) If required by the passenger, notice of a delay will be given as provided in C below.

(C) The delay notification service referred to above in (A)(4) and (B)(3) will be by whatever communications facilities provide the most expeditious service, including carrier's own teletype networks and public cable and telephone services. If required to provide such service, the following conditions will apply:

- (1) One message to a party intending to meet a delayed passenger at the destination advising of a change in arrival time or airport of arrival.
 (2) Cancellation or rebooking of previously held hotel reservations at passenger's destination.
 (3) Cancellation of previously confirmed onward reserved space on other carriers and arrangement of alternate reservations.

(D) The services described in (C) above will be provided only under the following circumstances:

(1) When passenger is involuntarily rerouted via a flight other than that for which he held previously confirmed space.

(2) When passenger is involuntarily rerouted to arrive at an airport other than that originally scheduled.

(3) When carrier's delay is less than 3 hours, the service will be provided only to Business Class or Mahuhay Class passengers, and to unaccompanied children and [X] [N]passengers with disability regardless of class.

(4) When carrier's delay is 3 hours or more, such service will be provided to all passengers, regardless of class.

For unexplained abbreviations, reference marks and symbols see Pages 12 through 19.

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