

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
 NO. PR-1

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RULE	SECTION I - GENERAL RULES
70	<p>NON-USER FEE - PHILIPPINES (NUF): This fee was imposed to encourage passengers to cancel their reservations on/before 24 hours prior to departure, hence allowing PR the opportunity for seat resale. This will also allow genuine travelers who are not able to get confirmed booking on flights which appear to be fully booked but taking off with empty seats.</p> <p>(A) The non user fee - Philippines (NUF), or as it is more commonly called "NO-SHOW fee" is USD 75.</p> <p>C [N](B) For travel between the Philippines and UK with sectors on codeshare with 9B, the following NUF applies: (1) Economy and Budget Business class Ex-MNL: USD 150; Ex-UK: GBP 120 (2) Premium Business class Ex-MNL: USD 80; Ex-UK: GBP 60</p> <p>C C The NUF applies to all tickets issued and re-issued in the Philippines.</p> <p>C [C](D) Tickets issued outside of the Philippines shall be subject to the fee once the ticket is revalidated in the Philippines. A passenger who does not use the confirmed seat or cancel his/her booking and whose ticket(s) not reissued 24 hours prior to departure shall be subject to the NUF.</p> <p>C [C](E) Exemptions: (1) Passengers who were unable to use the confirmed seats due to misconnection. (2) Passengers with serious illness* accident or death and their immediate dependents as substantiated by a medical or death certificate. Qualified immediate dependents include spouse* children* legally-adopted children* parents* brothers* sisters* grandparents* grandchildren* parents in law* brothers and sisters in law* sons & daughters in law.</p> <p>C [C](F) A waiver authority slip (WAS) for collection of the NUF may be issued for the following reasons: (1) Medical reasons, as approved by PAL doctor. (2) Late check-in due to: (a) Force majeure (i.e. strong rains, flood, typhoon). (b) Late arrival of delivering carrier.</p> <p>[C](G) WAS will not be provided for the following situations: (1) Immigration option e.g. denied by immigration such as "profile" passengers. (2) Documentation problems such as expired visa, expired passport, expired OEC, no POEA clearance.</p> <p>NOTE: The applicable rebooking, revalidation, re-issuance or other charges as deemed applicable shall be collected in addition to the NUF.</p>

For unexplained abbreviations, reference marks and symbols see Pages 12 through 19.

ISSUED: September 8, 2016

EFFECTIVE: October 8, 2016